

A Message from Brian Williams, **Chair of the Board of Trustees**

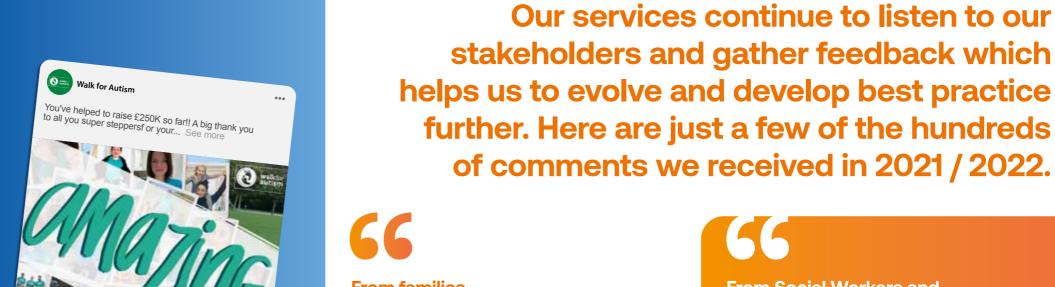
"As we have emerged into some normality during this year, we have taken time to review and reflect on our organisation's response to the pandemic, and how together we have faced the biggest challenge in our organisational history. To enable us to reflect, we have sought feedback from our staff teams, to understand how they felt about the organisation's response

Overwhelmingly that feedback has been that people have felt safe and supported, and that there was 'great team work'. My fellow Trustees and I have been amazed by the dedication, diligence and creativity of all staff in keeping people safe, services open and engaged with families. This hasn't been easy, our staff teams were depleted in the New Year with Covid related absence and those people left to support the services showed great resilience and fortitude during

I am confident that the thinking and purpose behind our aims, will guide us through another successful year and enhance the culture of the organisation with people always at the centre of what we do.

I would like to thank the Senior Management Team and all the staff within the organisation for their immense contributions this year, and also to the Trustees for their continued support."

Amount raised



From families

I would like to show my gratitude by complimenting the girls who look after my sister.'

'My sister has been living in supported 1:1 living for several years. Over those years 1 member of staff has stayed the same, She is an absolute credit to your team. She and the other 2 girls do an amazing job.'

'I'm finding it difficult to explain over email how amazing they all are. Especially with the triumphs my sister has overcome. For example she's had both Covid vaccines and minor surgery. When once upon a time she would be too frightened to go into a doctors surgery. Can someone please contact me to discuss further as there's so much more.'

'I had her review today and placed on record the wonderful care and support she receives... and how much it means to us to know that she is so valued and loved in her home."

From Social Workers and Clinical Psychologists

I just wanted to take a minute to thank you and your team for the great work you are doing with her (her co-tenants) and her family. This morning's meeting was extremely positive."

'She commended supporters on how well they have supported her throughout the transition into her new home. She is now displaying few behaviours of concern and therefore can be discharged from clinical psychology at this time as staff have allowed her to get to know them so well which has made her comfortable and feel reassured in her new setting."

'I feel A.I. go the "extra mile" with and for all they work with, and just wanted to take a minute to thank you and your team for this case specifically."

'Dear J and C, thanks for your time today. I wanted to say on behalf of myself, L and A, that it has been great to hear how well she is doing. We were asked to facilitate a review of his HCR 20. We have been struck by the compassionate language you use when talking about him and how well you know him and understand the impact of his ASC upon him. The whole team sound attuned to his needs and it's been wonderful to hear how well he is doing. This has been immensely helpful in reviewing his HCR 20 and formulation.

From Commissioners

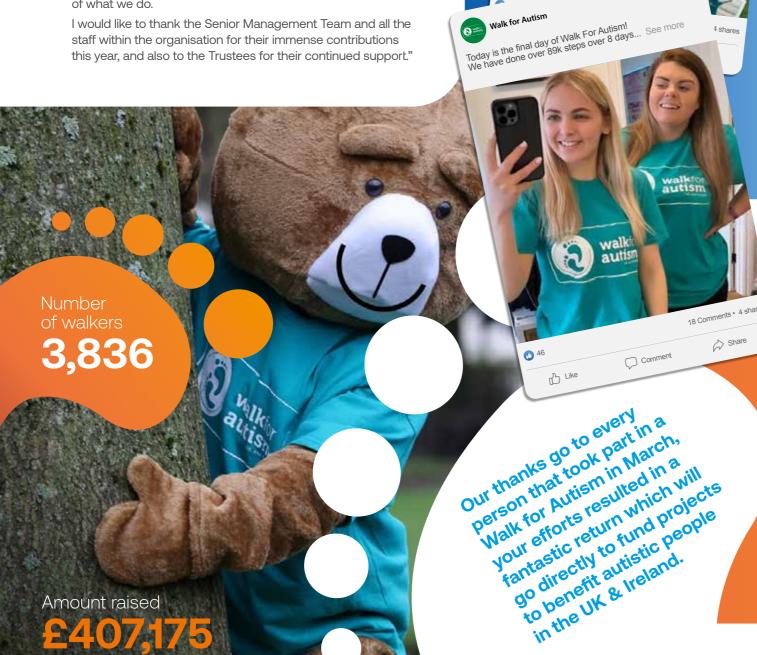
I just want to tell you the provider report you completed is the best provider report I have ever read. It provides all the information I need to complete a comprehensive assessment and shows how much care and support you provide for (person supported) and how well you know him.

From AI Staff

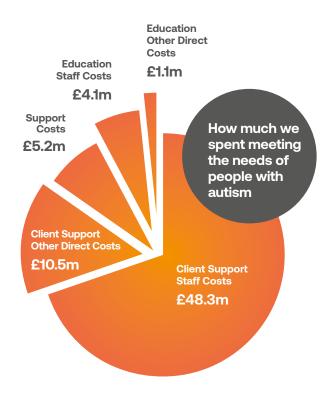
It's not just a job. The people we support are at the heart of the company and we are always trying to improve our service to them.'

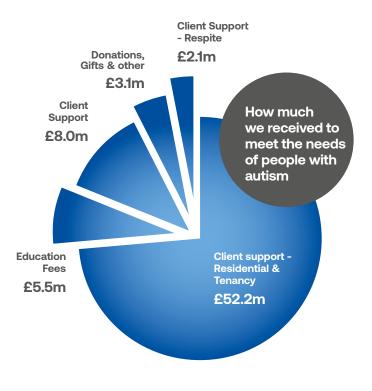
'The company is supportive of new ideas and will try everything they can to make the people we support's dream a reality.'

'I have worked for Al for over 11 years and can honestly say it's the best organisation I've worked for.



Financial Snapshots 2021/22





Looking ahead to 2022/23

To build on the success of last year the Senior Management Team have agreed aims around the following key words:



Our aims for 2023/23 are:

- To develop our culture of collaborating, listening and learning to ensure continuous improvement of our services
- To be a kind, understanding and aspirational employer and support provider a charity where people want to work and to be supported
- To ensure good leadership of all services and effective performance of each team
- To ensure shared understanding and development of our autism specialism and the purpose, benefits, and costs of this
- To work with all stakeholders (commissioners, autistic people, families) to understand their needs and develop innovative solutions to support Quality of Life and wellbeing of autistic people
- To ensure that our services are sustainable, safe and socially minded

We look forward to sharing our progress against these aims in the 2022/23 Annual Review.



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